

ROLE PLAY SCENARIOS:

Instruction to teachers: Cut these scenarios into strips and provide each learner with one strip.

(Student and professor) You are a student in office hours who needs a letter of recommendation from a professor. You want it by tomorrow.

(Student and professor) You are a busy professor. You want to help your student, but you have a lot of work tonight. You usually ask for 3 weeks notice for this type of thing.

(Boss and employee) You are a boss that has a big deadline coming up. You need all your employees to be performing well this month.

(Boss and employee) You are an employee who wants to go to your cousin's wedding next week. You'll need two days off.

(Friend and friend) You want to borrow your friend's favorite jacket. You want to impress your date tonight, and you think the jacket looks good on you.

(Friend and friend) You love your friend, but they're very messy. You're worried they'll spill on your jacket.

(Parent and child) You are a student who wants to borrow money from your parents for a spring break trip.

(Parent and child) You are a parent who loves your son/daughter. You're concerned your child isn't learning the value of money.

(Parent and child) You are a student who wants to borrow money from your parents for textbooks.

(Parent and child) You are a parent who loves your son/daughter, but money is tight this month.

(Boss and employee) You're a boss and one of your employees couldn't come in. You need someone to fill in, or else you will have to close for the day and lose money.

(Boss and employee) You're an employee, and you want to impress your boss. However, it's your day off and you promised your parents you would visit them today.

(Barista and customer) You're a customer at a coffee shop and the barista messed up your order.

(Barista and customer) You're a busy barista. You think you completed the order correctly.

(Customer and service agent) You're a customer that needs to return an item you bought. The item is unused with tags, but you don't have the receipt.

(Customer and service agent) You're a customer service agent. The store policy is that the customer needs a receipt, but the manager told you the customer always comes first.
